INTERNATIONAL MIDWATER DRILLING CONTRACTOR COUNTS ON VIDEONOR

“With offices in Europe and Asia, it is very important that we have high availability solutions when it comes to collaboration, including video services. With the delivery from Videonor we have managed to merge these solutions into one hybrid solution. Everyone is using it now as a daily worktool.”

«THE SOLUTION HAS BROUGHT THE ORGANIZATION TOGETHER, IMPROVED COMMUNICATION AND REDUCED COST.»
CATO SOLA DIRDAL, IT/IS DIRECTOR
SONGA OFFSHORE
BACKGROUND
Songa Offshore is an International Midwater Drilling Contractor with a strong presence in the harsh environment North Atlantic basin. Songa Offshore has offices in Cyprus, Stavanger, Oslo, Bergen, Stjordal and Aberdeen. Its fleet is growing and it will soon be a dominant contractor in Norway, where it will soon have a fleet of 7 midwater semisubmersibles and hold position as Statoil’s largest drilling services provider. The company stands today out as a focused and leading player in the North Atlantic drilling market.

CHALLENGE
The complexity of offshore drilling makes performant communication tools an absolute must. Not only weekly management meetings, but also regular operational- and more technical discussions are being held between different locations. Songa Offshore is using several Cisco high-end videoconferencing meeting rooms, dozens of Virtual Meeting Rooms, enterprise telephony combined with hundreds of Skype For Business accounts. A working day counts more than 1000 video sessions and around 400 active users. This means thousands of video minutes per month and all employees really see this as a day-to-day business tool.

DEPLOYMENT
All systems were brought on the Videonor platform, which made the interoperability between the legacy video systems and Skype for Business clients a reality. Also current enterprise voice became part of the integrated solution.

RESULTS
“The solution has brought the organization together, improved collaboration and reduced cost,” says Cato Sola Dirdal, IT/IS Director, Songa Offshore.

Videoconferencing is now being used for all important communications between all stakeholders. Going from weekly management calls with presentation sharing to discussing urgent technical issues. Even rigs underway at sea keep in contact with the mainland via videoconferencing, using special satellite connections. Now also, the seamless integration of the enterprise telephony system is a huge advantage for the teams.

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THE QUICK OVERVIEW

WHO: Songa Offshore
WHAT: Management and Operational Video Meetings
WHERE: Norway, Cyprus, South-Korea, Scotland
WHY: Bringing global organisation together